



LEJWELEPUTSWA

DISTRICT MUNICIPALITY

Office of the District Municipal Manager

Cnr. Jan Hofmeyer & Tempest Road
P.O. Box 2163
WELKOM
9460
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REQUEST FOR PROPOSALS: ESTABLISHMENT OF A CALL CENTRE RFP: 05/03/2012

We are requesting DTI accredited and other relevantly capable service providers to submit a proposal for the establishment of a call centre in Lejweleputswa District Municipality-Welkom. The municipality would like to enter into a memorandum of agreement with a successful service provider for the establishment of the centre. Essential elements that must be reflected in the proposal should include primarily the following areas:

- Ability to source own or other form of capital funding for the establishment of the call centre;
- Establish critical economic development partnerships with entities in South Africa established for the support of similar concepts;
- Proven track record with project management capacity;
- Ability to disclose staff to assist in project management;
- Details of project management fee and elaborate on duration of engagement as a project manager.
- Include any form of support that the service intends providing during the project management period.

Proposals must be submitted on the letterhead of your business and be posted or hand delivered to the attention of:

Me. Khali Njobe

Supply Chain Management Unit

Lejweleputswa District Municipality

CNR Tempest & Jan Hofmeyer,

WELKOM

9460

Enquiries to be directed to: **Mr. Archie Jonas** at 057 353 3094

Closing Date: 05 March 2012

Mr Moses Mthombeni

Acting Municipal Manager



*"TOGETHER
WE CAN BUILD"*